# Vision

The Children's Administration seeks to be an organization that provides excellent services which produce successful safety, well-being and permanency outcomes for children and families. We strive to be innovative, results driven, responsive to changing needs, accountable, and guided by a commitment to professionalism and excellence in the field of child welfare. We promote teamwork and embrace our partnerships with parents and kin, tribes, foster parents and communities in the design and delivery of child and family services we would be proud to offer our own families.

## Mission

The mission of the Children's Administration is first to protect abused and neglected children, to support the efforts of families to care for and parent their own children safely, and to provide quality care and permanent families for children in partnership with parents and kin, tribes, foster parents and communities.

Protecting children, supporting families, providing quality care with our partners.





### Guiding Principles of the Children's Administration

#### We Believe Children Who Have Been Abused and Neglected Deserve Quality Services

We believe the safety of children is the first priority when making decisions about children. Protecting children is primarily the responsibility of families and communities, and we intervene to protect children only when families are unable to do so. We first seek permanent homes with parents, then with extended family members to maintain important family connections and heritage, and finally seek permanent homes with non-relatives if we are unable to secure care for children within their extended families. We support family and community partnerships that protect children, provide stability and expedite permanency in children's placements.

#### We Support Families and Build on Their Strengths

We believe that families are the best place for children to grow and develop. The family is the best and most effective structure to assure stability, nurturing, care, and safety for its members; families are responsible to provide for their children and make decisions concerning their children's welfare. We strive to recognize and support family strengths and culture, to discover options, to help families make choices and to understand the results of their choices.

#### We Join With Foster Parents as Essential Partners in Caring for Children

We embrace the principles of the Foster Parents' Rights and Responsibilities statement, which guide the course of the relationship between foster parents and the administration toward a mutual goal of fostering safe, healthy children. We value foster parents as members of the child's team and as advocates for children and families in their care, with the right to a supportive relationship with the agency.

#### We Partner with Tribes and Communities in Serving Children and Families

We value our partnerships with tribes, communities, and public and private agencies to promote the safe and healthy growth and development of children in their own homes and in out-of-home placement. We encourage open communication and we work with communities to resolve issues. We strive to make decisions openly, with as much consultation and shared decision-making as possible. We support federally and non-federally recognized tribes and off-reservation Indian organizations and their rights to provide for and nurture their own children.

#### We Value Diversity and Respect

We value the racial, ethnic, religious, and cultural diversity of our clients and staff. We are committed to exceptional customer service which reflects respect and appreciation for diverse needs. We strive to provide services to children and families that are individualized, community based, culturally appropriate and responsive. We work to develop and maintain a workforce that reflects the diversity of the people that we serve and contributes to the quality of life of our clients and communities.

#### We Encourage Excellence in All We Do

We encourage staff to be innovative and resourceful, making efficient use of state resources, while providing exceptional quality service. We strive to be open, caring and capable and to be accountable for the choices we make. Employees deserve to be supported and nurtured so they can support and nurture each other and the families we serve. We are committed to building on the strengths of others and to developing a professional and competent workforce.